



# Repair Order Form Orion<sup>®</sup> 910 Set

Complete this form and send it in with the meter and calibrator for repair. Please keep a copy on file for your records. Please fill out all fields below to avoid a delay in repair.

## Contact Information

### WARRANTY NOTE!

For faster support and benefits, register your moisture meter at [genuinewagner.com](http://genuinewagner.com).

Please see your *Instruction Manual* for this product's warranty coverage. Outside of the original coverage period, meters sent in for a failed symptom and repaired, that failed symptom will receive a 90-day warranty. If a different failure symptom occurs within that 90 days, it will not be covered under the previous failure symptom's 90-day warranty. Your meter must be sent in to verify failure and warranty.

Date Meter Sent for Repair \_\_\_\_\_

Contact Name \_\_\_\_\_

Position \_\_\_\_\_

Company \_\_\_\_\_

Phone \_\_\_\_\_

Fax \_\_\_\_\_

Email \_\_\_\_\_

Billing Address \_\_\_\_\_

Shipping Address (if different than Billing Address) \_\_\_\_\_

City \_\_\_\_\_ State \_\_\_\_\_ Zip \_\_\_\_\_

City \_\_\_\_\_ State \_\_\_\_\_ Zip \_\_\_\_\_

Number of Orion 910 sets to be repaired: \_\_\_\_\_

Reason for return for repair? (Please list any symptoms or specific problems in the space below.) \_\_\_\_\_

## Wagner Service Information (MUST RETURN BOTH METER AND CALIBRATOR)

The Orion 910 set will be repaired to factory standards and returned within 3-6 business days.

The cost for repairing one Orion 910 set is \$162. If the meter is unrepairable under the above parameters, you will be notified before any action is taken.

Should the meter require no repair, it will be recalibrated and a \$105 diagnostic/recalibration fee will be charged.

The cost for replacing the On-Demand Calibrator and matching it to your meter is \$90. If a calibration traceability certificate is required, the cost is \$165.

## Billing Information (Prices subject to change without notice.)

Check appropriate boxes. **(You must include payment instructions before repair can begin!)**

Purchase Order Number: (Invoice requires active account at Wagner Meters) \_\_\_\_\_

Prepaid (Check or Money Order) \_\_\_\_\_

VISA                      MasterCard                      American Express

Account # \_\_\_\_\_ Expires: \_\_\_\_\_ Security Code: \_\_\_\_\_

Cardholder Name: \_\_\_\_\_ Billing Zip Code: \_\_\_\_\_

RUSH handling \$30.00 (Every effort will be made to turn around repair within 24 hours during business days.)

## Return Shipping Options (All shipping charges are additional. If not marked, ships ground.)

UPS Ground (Standard on all repairs to U.S. destinations)

UPS Next Day Air                      UPS 2nd Day Air                      UPS 3 Day



**WAGNER  
METERS**  
*Unleash Your Expertise*

### SHIP TO:

Wagner Meters  
ATTN: Tech. Services  
326 Pine Grove Rd.  
Rogue River, OR 97537

(844) 808-8761